

Cost-Effective Solutions for Historic Spaces: How Corpus Christi Catholic Church in Covent Garden Improved Security and Communication Whilst Saving Money

We were originally contacted by Corpus Christi Catholic Church in London's Covent Garden some years ago to undertake a review of their communication and security systems. The Diocese recommended us, as we have vast experience working in churches and listed buildings and have built up a strong reputation.

After a thorough site survey, we identified solutions that would improve their security and communication infrastructure at a competitive price.

Fast forward eight years, and we are still working closely to ensure their communication systems continue to provide the coverage they need. We have completed upgrades to their CCTV and phone system and installed a cost-saving live streaming facility.

" Endeavourcom do a very good job, and offers good value for money. When we first contacted them, there was no dodgy marketing or persuading. They made it simple - this is what we can do and this is how much it costs. It was all very upfront and straightforward. They switched our live streaming service, which saved us £120 a month, and their digital phone solution has meant further savings. Sometimes they're very busy, but if you need something done, Scott manages to find a way to make it happen. They are very, very responsive and efficient. They never sell you things you don't want or don't need.

Alex Dimminger, Corpus Christi Catholic Church



Photo: Delivery of a sermon at Corpus Christi which are broadcast live via YouTube streaming



Avoiding wasted subscriptions

The church has a live streaming service enabling those unable to attend to feel part of the community. It has become vital to them, particularly since the COVID outbreak, that none of their parishioners are isolated simply because they cannot attend services in person.

It became apparent to us that they were paying an unnecessary monthly subscription to stream their services, and with no ongoing maintenance. We were able to move their live streaming over to YouTube, where they stream for free, saving £120 a month, with no loss in quality and the added advantage of being searchable across the internet. This also opens up the possibility of welcoming new church members from across the world. They have the option to make some services private and to raise funds from 'paid for' services, should they ever choose to.

Our ongoing maintenance plans cover replacement parts, and we can react quickly to issues, limiting any disruption to their live streaming.

With the forthcoming copper telephone line switch-off looming, we have recently installed a new digital phone system, meaning they have one bill for phones and line rental. So, not only do they have a new, reliable system, but they are also saving money by not paying for phone hire and line rental separately.

CCTV that covers all angles

We liaise directly with Alex Dimminger, the parish administrator for the church. He asked for an up-to-date system review, following several criminal attempts to access and damage their building. Alex was keen to add additional cameras quickly and to explore an upgrade of their existing 1080p cameras. Whilst these cameras are still capable of providing clear images, the latest 4k cameras offer improved clarity.

We quoted for two solutions, both based on reusing their existing cabling, keeping the upgrade costs as low as possible. The church opted for a full upgrade, and this was undertaken with minimal disruption.

Not all clients are clear about what they require at their sites. Typically, we will walk around an entire site and guide clients through what they need, including angles and locations of CCTV cameras, internet coverage and speeds, and remote access.

Fit Cheap, Fit Twice

At Endeavourcom, we work with multiple suppliers, as opposed to a single fixed supplier, allowing us to recommend the most competitive solutions that meet requirements and are within budget. We provide all our clients with a solid baseline, ensuring security and communications are fit for purpose. Once we have spoken with a new client and undertaken a site survey, we will have a thorough understanding of the real business needs. We will only recommend premium options if the client is going to use them. Upgrades are always available, but we won't recommend something we don't think will be used.

Special buildings deserve a specialist service

One of the key considerations when working with Corpus Christi Catholic Church is that their building is a higher-grade listed building, with thick walls and multiple points for possible criminal access. We needed to consider routing cables, bleeding wireless signals and how best to provide comprehensive security coverage.

Working in older and larger buildings requires specialist knowledge, something our team has built up over the last twenty years.

When undertaking building restoration and improvements, communication is often the last thought. We have assisted numerous projects where cables have been cut through without care, and where buildings are ready to use, other than the fact that no one has considered WiFi coverage. There is a misconception that WiFi just comes from the broadband supplier, but there is much more to it that can be done.

Proactive advice and support

We provide Alex and the church with ongoing maintenance and support, and we have the ability to remotely access their systems to guide them through and fix problems. If we need to, we will visit the site to undertake any work. We have a strong two way relationship, where they can contact us with queries, and we will proactively get in touch when we believe we have something important to update them on. We are a busy communications company, but if something needs doing, we do it.